

In this Issue

- New electronic resources to assist trainees in Foundation Skills (Level 2)
- Immigration NZ clarification on the requirements for migrant workers wanting to study in New Zealand
- Feedback on sector consultations for qualifications development
- Building your career with national qualifications

On 26 May 59 graduates of Careerforce national qualifications, along with other ITO graduates, attended the Canterbury Mayors Graduation. I congratulate each of you who took the time to attend and those employers who also attended.

Over the next few months Careerforce trainees will receive certificates at the following Mayoral graduation ceremonies:

- Waipa District
- Hauraki/Thames - Coromandel
- Nelson/Tasman
- Franklin District

Careerforce staff will attend these graduations and I strongly encourage local graduands and their employers to participate. There is no charge associated with attending the graduations. To find out more, please email Katie McColl at katie.mccoll@careerforce.org.nz, or call her on 0800 277486.

Careerforce Carer of the Year Award

Careerforce was pleased to sponsor the Alzheimers New Zealand National Conference which was held in Wellington on 6-8 May. We would like to congratulate Sue Noble-Adams from Alexandra, who was named Careerforce Carer of the Year.



Sue Noble-Adams, with her award and trophy. Sue is pictured with other members of the Central Otago Alzheimers Carers Group, from left: Diane Glennie, Marilyn Carey, Ian Frater, Marilyn Fraser, Sharyn Park, Bev Richardson, Alzheimers Otago Manager Julie Butler and Marion Clarke.

(Photo: Southland Times)

George Nimmo, Chief Executive



Mayoral graduations are a public celebration of hard work and achievement. For every trainee who completes a qualification there is a very personal success story.

Graduations

This year 32 Mayors' Taskforce for Jobs Industry Training Graduations are being held throughout the country. The graduations have been designed so that the Mayor of each town or city can celebrate the successes of industry trainees in their area, and promote industry training to the wider community. I would like to thank the employers Careerforce works with for their commitment to training, which is helping to equip a growing workforce with the skills needed to provide professional care and support in the sector.



New resource for Foundation Skills trainees!

Easy-to-use, interactive CD-ROM

This CD-ROM has the same info as the nine Foundation Skills workbooks – use it with the books or instead of them

- Picture-based and colourful
- Voice-over option to hear the info read aloud
- Quizzes: the CD-ROM checks your answers
- Click straight to the glossary to check the meanings of words
- Clear instructions about getting started



All new trainees enrolling in the National Certificate in Community Support Services (Foundation Skills) (Level 2) will be sent the workbooks **and** the new CD-ROM.

If you are already enrolled, try one of the copies sent to your organisation. If you like it, order your own from Careerforce at no additional cost to trainers and trainees: 0800 277 486 info@careerforce.org.nz

Immigration Requirements for Trainees with Work Permits

Immigration New Zealand recently clarified important requirements for trainees on work permits.

On 29 March 2010, Immigration New Zealand clarified the rules that allow people who are on work permits to study in this country.

With immediate effect, all employees who are on a work permit and who want to enrol on a Careerforce qualification must apply for a **Variation of Conditions** to their current work permit to allow them to train or study.

Employees must follow the process advised by Immigration New Zealand. This process is outlined on the Careerforce website under Hot News on the homepage www.careerforce.org.nz.

Employees with a work permit who are already enrolled in training must obtain a **Variation of Conditions** when their work permit expires or before they enrol in any further qualifications.

Careerforce is still in discussion with Immigration New Zealand about this issue and will provide any further information about the requirements if they change. If you have any questions you can contact Immigration New Zealand on 0508 558 855, or contact the Training Support Team at Careerforce on 0800 277 486.



Sector Consultations

Since February, the sector provided input to electronic survey consultations for nine new or revised national qualifications.

- Brain Injury (Level 4) **New**
- Core Competencies (Level 3) **Revised**
- Foundation Skills (Level 2) **Revised**
- Senior Support Worker (Level 4) **New**
- Team Leader (Level 5) **New**
- Health Care Assistance and Allied Health (Level 3) **New**
- Advocacy (Level 5) **New**
- Public Health (Level 4) **New**

Thank you to those of you who have responded and provided Careerforce with valuable feedback.

A summary of the results for each survey is now available at www.careerforce.org.nz/haveyoursay.



"When staff are trained they feel much more confident and they know what their role is"

Melissa Loumachi, Manager
Lavender Blue, Palmerston North



Jennifer Tombleson (left) and Lisa Dais (right), Lavender Blue

Building Career Options

Our aim is to work with employers to develop a series of qualifications for support workers in the sector that will help them to develop real career options. This aim requires some intensive input from employers to ensure that qualifications at a national level are relevant for their workplaces.

Careerforce is undertaking a very busy programme of qualifications development for 2010, in response to the wide needs of our rapidly changing health and disability sector. Many of these new national qualifications build on the well-established National Certificates in Community Support Services (Foundation Skills) (Level 2) and (Core

Competencies) (Level 3). Qualifications are being designed to provide a range of pathways for trainees who are developing their careers in the health and disability sector.

Specialist qualifications that are in their final stages of development include:

- **(NEW) National Certificates in Brain Injury Support** (Level 4) and **Newborn Hearing Screening** (Level 3). The Newborn Hearing Screening qualification is due to be submitted to NZQA by July this year. The February electronic survey (e-Consult) for the Brain Injury Support qualification received over 80 responses from the sector, ranging from education providers and private rehabilitation services to District Health Boards and large funders.
- **(NEW) Public Health Practice** (Level 4) qualification. Unit standards and assessments have been drafted as a result of decisions made at sector panel meetings. These decisions included the balance between compulsory and elective standards and the size of the qualification. Unit standards are based on the Generic Public Health Competencies. The target date for registering this qualification with NZQA is September 2010.
- **(NEW) Advocacy** (Level 5) qualification. Careerforce agreed to develop this qualification after an approach from the Health and Disability Commissioner's Office. A draft qualification was completed and sector comment was provided in April.
- Review and redevelopment of the **Mental Health and Addiction (MHA)** qualifications. The first step was to review key competencies that provide the basis for the new core MHA qualifications. At this stage, Careerforce anticipates it will retain a National Certificate at Level 4 and a National Diploma at Level 6, although there will be substantial changes to both existing qualifications. The revised certificate will include specialist sets of electives in: **Addiction, Family/Whānau, Forensic, Older Adult, Kaupapa Māori, Infant Child and Youth, and possibly Peer Support**. Redevelopment work on the new diploma is planned to begin by the end of July, with a target completion date of August 2011.
- **(NEW) Senior Support Worker** (Level 4) and **(NEW) Team Leader** (Level 5) qualifications. Development of these new qualifications resulted from sector requests for more tangible career pathways. Sector panels, originally from the Aged Care, Disability, and Home



and Community sectors, worked with Careerforce to develop the core competencies required of supervisors and team leaders. The competencies have been converted into draft unit standards and qualifications, which recent e-Consults have supported.

- Much preparation has gone into developing the new **Health Assistants** qualification (Level 3). Health assistants work under the delegated authority of a supervising health professional. Broad roles include allied health assistants and health care assistants. Further development is needed to establish the competencies required by a health care assistant.

The compulsory section of the qualification is likely to include skills and knowledge relating to body structures and functions, changing health status, inter-disciplinary practice, lifespan stages, assistive equipment, cultural considerations, delivery models and quality systems. The elective section of the qualification will enable trainees to select specific standards that support the requirements of their own work environment. For instance, it is likely that there will be elective sets for **Dietician Assistants, Health Care Assistants** and **Dental Assistants**.

Careerforce would like to share a few of the large number of positive comments received in relation to the electronic sector consult for the proposed **Team Leader (Level 5) qualification**:

"It will be a wonderful qualification when up and running..."

"I think an incredible amount of hard work has gone into developing this qualification that will be relevant to our co-ordination staff - well done to Careerforce again. You continue to come out tops in regard to developing relevant qualifications and effective learning material for our sector (community based). Our organisation would prefer the learning material to be in the form of work books as per the current method."

"I am excited to see Careerforce developing a career path for support workers and believe that the variety of strands reflects the different aspirations and ambitions of many of the support workers I have been privileged to tutor."

Laura Fergusson Trust

Laura Fergusson Trust in Canterbury prides itself on being a learning organisation. Each of the 62 staff members has learning plans that set out their annual training and education programmes. These plans are developed with the support of educator and assessor Jill Waldron, who has been working with the Trust for three years.

All staff are entitled to two hours paid training time weekly, which can be completed at work or at home. Those wishing to undertake higher level study, such as training to become an enrolled or registered nurse, are able to apply for scholarships to fund course fees.

Support workers at Laura Fergusson are expected to start the National Certificate in Community Support Services (Foundation Skills) (Level 2) within six weeks of beginning employment. For many staff, qualifications in Core Competencies (Level 3) and Human Services (Level 3) are included as the next steps in their learning plans.



Jill Waldron (left), educator and assessor and Ita Anggraeni support worker at Laura Fergusson Trust, Canterbury

Laura Fergusson has a diverse workforce, with over 20 nationalities represented. This has provided an opportunity for the Trust and Careerforce to formally recognise previous learning and overseas training that staff bring to their work.

Support worker, Beverley Frost has benefited from having her prior training recognised. Beverley came to New Zealand from England, having completed a City and Guilds qualification in social care. Beverley was awarded over half the unit standards required for the National Certificate in Community Support Services (Foundation Skills) (Level 2), following a comparison of the two qualifications. She can now focus on the content of the qualification that is new to her.

Laura Fergusson also has an in-house training programme. This includes regular guest speakers addressing specific topics such as stress management, human rights, informed consent, emergency preparedness and pain management.

CEO Sonia Pratt believes the learning opportunities offered to staff are producing widespread benefits.

Trainees are benefiting from increased self esteem and confidence, and because they are more skilled, they are able to give residents better support, says Sonia.



Correction: We apologise for the incorrect caption (above photo) that featured in the February issue of Careertalk on page 7. It stated that graduates were from Gracelands Retirement Village, Hastings. This should have been credited to the Gracelands Group of Services staff graduation in Hamilton, October 2009.



Graduands

Qualifications Completed

01 February - 31 May 2010

(B) Avondale Lodge

National Certificate in Community Support Services (Core Competencies)

Reeta Gounder
Mary Lopati
Selena Netzler
Sagone Ioane
Jyoti Sharan
Raewyn Steel
Bandana Halka

(B) Beach Haven Hospital

National Certificate in Diversional Therapy

Christine Carlyle

(B) Broadview Rest Home and Hospital

National Certificate in Community Support Services (Core Competencies)

Pamela Burgess
Catherine King

(B) Cedar Manor

National Certificate in Community Support Services (Core Competencies)

Umesh Wati

(B) Gardenview Elderly Care Centre Ltd

National Certificate in Community Support Services (Core Competencies)

Jan Doran

(B) Parklands Hospital

National Certificate in Community Support Services (Core Competencies)

Demieh Bayron
Janet Ramos
Ma Lourdes Robel
Maria Victoria Wales
Liping Wang

(B) Waterlea Rest Home

National Certificate in Support of the Older Person

DebbieAnne Nally
Rebecca Abernethy

(PSC) Home Support New Plymouth

National Certificate in Community Support Services (Foundation Skills)

Heather White

(PSEC) Disability Services of

Presbyterian Support
National Certificate in Community Support Services (Foundation Skills)

Florence Reed

Susan Boyd

(PSEC) Presbyterian Support

- East Coast Enliven -
National Certificate in Community Support Services (Foundation Skills)

Evelyn How

Tina Anderson

Janine Phipps

Penelope Wisdom

Dennis Millane

Valarie Dewson

(PSN) Enliven A+

National Certificate in Community Support Services (Foundation Skills)

Katrina Chand
Metuakore Folas
Julie Crombie
Sauika Tavake
Lynne Dean
Vanessa Whiteland
Ceceilia Moore
Lisa Taylor
Tejinder Chawla

(PSN) Enliven Counties Manukau

National Certificate in Community Support Services (Foundation Skills)

Noeleen Coleman

(PSN) Enliven Tauranga

National Certificate in Community Support Services (Foundation Skills)

Marie Alexander
Joanne Keast
Sylvia Olsson
Annmarie Dickerson
Leigh Anderson

(PSO) Clutha Home Support

National Certificate in Community Support Services (Foundation Skills)

Jacinda Kohy

(PSO) Home Support Central Otago

National Certificate in Community Support Services (Core Competencies)

Sylvia Winsloe

(PSO) Presbyterian Support Otago (HO)

National Certificate in Community Support Services (Foundation Skills)

Bonnie Woods
Patricia Kruskopf

National Certificate in Community

Support Services (Core Competencies)

Kay Taylor

Daisy Otaguer

Eileen Macpherson

Robertina Goddard

Kay Langridge

(PSO) Ross Home

National Certificate in Community Support Services (Foundation Skills)

Monique Gallagher

(PSO) St Andrews Home and Hospital

National Certificate in Community Support Services (Core Competencies)

Rohini Devi

Janette Brown

(PSS) Peacehaven Village IONA

National Certificate in Community Support Services (Foundation Skills)

Audrey Middlemiss

(PSS) Wakatipu Home

National Certificate in Community Support Services (Core Competencies)

Luciano Falcao

(PSS) Walmsley House

National Certificate in Community Support Services (Foundation Skills)

Daphne Stronach

(PSUSI) Presbyterian Support

- Nelson Service Cntr

National Certificate in Community Support Services (Foundation Skills)

Joanne Madden

ABI Rehabilitation - Waitakere

National Certificate in Community Support Services (Core Competencies)

Ma Cristina Magsambol

Access Homehealth - Canterbury Region

National Certificate in Community Support Services (Foundation Skills)

Anne Ritchie

Roselyn Otley

Annette Hurford

Lisa Perry

Access Homehealth - Midland Region

National Certificate in Community Support Services (Foundation Skills)

Cathy Matthews

Access Homehealth - Palmerston North

National Certificate in Community Support Services (Foundation Skills)

Tina Meehan

Gemma McConkey

Access Homehealth - Southern Region

National Certificate in Community Support Services (Foundation Skills)

Nelida Seron

Access Homehealth - Tauranga

National Certificate in Community Support Services (Foundation Skills)

Suzanne Siger

Gail Piggott

Andrea Flay

National Certificate in Support of the Older Person

Barry Davidson

Mary Smith

Ali's Home Help

National Certificate in Community Support Services (Foundation Skills)

Kendall Clark

Susan Meaclem

Carolyne Phillips

Kathryn Drury

Pauline Burney

Maureen Hill

Valdia Stowers

Harumi Mori

Shirley Homer-Moorecliff

Irene Winter

Sunila Singh

Bimlawati Chand

Patricia Fanning

Linda Anae

Lesley Peach

Angela Thomson

Julie Scofield

Ellen Cornish

Shobna Nath

Hazel Watt

Vicky Rollinson

Paul Winch

Sarita Joe

Katrina Armstrong

Mohini Chand

Linda Houlihan

Pravin Awadhram Ram

Roshni Devi

Jacqueline Emms

Joleen Naven

Judith Cornelius

Alpine View Care Centre

National Certificate in Support of the Older Person

Wendy Mitchell

Althorp Private Hospital Ltd

National Certificate in Support of the Older Person

Judi Rogers

Joy Barnett

Alzheimers Society Otago Inc

National Certificate in Community Support Services (Core Competencies)

Tracie McAdams- Monk

Anglican Care Careforce - Waiau

National Certificate in Community Support Services (Foundation Skills)

Karren Harris

Janice Perry

Valerie Wilkin

Patricia Cresswell

Jessica Little

Mary-Ellen Earl

Denise Diack

Lisa Harrold

Shirley Ferguson

Aranui Home & Hospital

National Certificate in Support of the Older Person

Shesham Sharma

Archer Village Ltd

National Certificate in Support of the Older Person

Gail Fenemor

Ashwood Park Retirement Village

National Certificate in Community Support Services (Core Competencies)

Alison Firks

Atawhai Lifestyle Care & Village

National Certificate in Diversional Therapy

Margaret Robertson

National Certificate in Support of the Older Person

Beverley Hughes

Judith Anderson

Aubert Home of Compassion

Wanganui Ltd
National Certificate in Support of the Older Person

Kamila Mariner

Anjula Prasad

Auckland District Health Board

National Certificate in Community Support Services (Vision and Hearing Screening)

Colleen Alexander

Auckland Home Healthcare

National Certificate in Community Support Services (Foundation Skills)

Leonie Smit

Elizabeth Taumoepeau

Avonlea Rest Home

National Certificate in Support of the Older Person

Jojer Ceballos

Anita Devi Chand

Bainfield Park Residential Care Ltd

National Certificate in Support of the Older Person

Colleen Rutland

Dorothy Goodman

Baptist Homecare Waitakere

National Certificate in Community Support Services (Foundation Skills)

Christine Thornhill

Kathleen Sauni

Bethesda Home and Hospital

National Certificate in Community Support Services (Foundation Skills)

Doreen Hutchins

Bethsaida Retirement Village

National Certificate in Community Support Services (Residential)

Audrey Gullery

Shona Jackson

Brackenridge Estate Ltd

National Certificate in Community Support Services (Core Competencies)

Sharon Mackie

Michelle Anderson

Braemore Lodge

National Certificate in Community Support Services (Foundation Skills)

Katrina Purnell

Britannia House

National Certificate in Community Support Services (Core Competencies)

Marina Watson

Browns Bay Retirement Village

National Certificate in Community Support Services (Foundation Skills)

Edith Ige

Cairnfield House

National Certificate in Community Support Services (Foundation Skills)

Michal Lelen



Graduands

Careerforce (Community Support Services ITO)
National Certificate in Community Support Services (Core Competencies)
 Denise Mackres

Carter Society Incorporated
National Certificate in Community Support Services (Foundation Skills)
 Robin King

Caughy Preston Trust
National Certificate in Community Support Services (Foundation Skills)
 Kamal Buksh

Cavit ABI Rehabilitation - Wellington
National Certificate in Community Support Services (Core Competencies)
 Alice Shields

CCS Disability Action - Gisborne
National Certificate in Community Support Services (Foundation Skills)
 Louise Snow
 Lovey Takarua

Christian Healthcare Trust
National Certificate in Support of the Older Person
 Fehia Tuitupou
 Jing Zhu
 Balbir Singh

Colwyn House & Elmwood (Partnership)
National Certificate in Community Support Services (Core Competencies)
 Elaine Walsh

Contact Trust
National Certificate in Community Support Services (Foundation Skills)
 Katrina Hawker
 Amber Paterson

Counties Manukau District Health Board
National Certificate in Community Support Services (Vision and Hearing Screening)
 Patrisha Simeon

Counties Manukau Homecare
National Certificate in Community Support Services (Foundation Skills)
 Margaret Hamilton

Creative Abilities & Associates Ltd
National Certificate in Community Support Services (Foundation Skills)
 Mosesea Leaetoea
 Merlene Ray
 Luke Sweeney
 Pakakrong Morgan
 Rajani D'souza
 Christina Vaingalo
 Nora Ewington
 Jwad Al-Joher
 Sonali Sanghvi

National Certificate in Human Services
 Julie Renner

Devon Care Ltd
National Certificate in Community Support Services (Foundation Skills)
 Shelley Hyndman
 Pauline Kahui
 Monica Vincent
 Vailla Ioane

Disabilities Resource Centre Trust - Whakatane
National Certificate in Community Support Services (Foundation Skills)
 Jill McNaughton
 Debbie Miller
 Keri-Moana Kora
 Sue Wilson
 Kuini Monika
 Elizabeth Harley

Dunedin Home Support Services
National Certificate in Community Support Services (Foundation Skills)
 Joanne Ogilvie
 Lynda Cleave
 Debbie Kearns
 Joan Haslemore
 Melissa Hughes
 Lee-Anne Munro
 Dianne Craighead
 Angela Olsen
 Carol-Ann Browning
 Teena Cleave

Dunedin Home Support Services
National Certificate in Community Support Services (Foundation Skills)
 Rachael Kelly

Edmonton Meadows
National Certificate in Support of the Older Person
 Kathleen Witchall
 Joy Morrison
 Shamsaira Khan
 Tui Pratt

Elizabeth Knox Home and Hospital
National Certificate in Support of the Older Person
 Ruta Faiiai

Elizabeth Rose Home
National Certificate in Community Support Services (Foundation Skills)
 Laumano Havea

Forward Care Home Health Ltd
National Certificate in Community Support Services (Foundation Skills)
 Murray Williams
 Susan Cox
 Wendy Gordon

Geneva Health International - Auckland
National Certificate in Community Support Services (Foundation Skills)
 Debra Harting
 Sue Johnstone
 Jordan Wehrman
 Glenda Harder

Michelle Carpenter
 Patricia Thorpe
 Veronika Spooner
 Elizabeth Wassenaar
 Moneeta Prasad
 Leisa Keach

National Certificate in Community Support Services (Core Competencies)
 Leisa Keach
 Ji-Yeon Kim
 Sandra Stonham
 Tatiya Smith
 Naomi Williams
 Susan Denney
 Vicki Sciarone
 Fatafehi Inia

George Manning House
National Certificate in Support of the Older Person
 Anecita Lido
 Muriel McCullough

Glenwood Home
National Certificate in Support of the Older Person
 Maureen King

Gracelands Insight Learning Academy
National Certificate in Community Support Services (Core Competencies)
 Tehuatahi Tutahi
 Thanh Bui

Hamilton Residential Trust
National Certificate in Community Support Services (Core Competencies)
 Maria Christina Torlao

Healthcare NZ - Christchurch
National Certificate in Community Support Services (Foundation Skills)
 Susan Rhodes
 Susan Denton
 Kerry Henderson
 Sandra Neil
 Gail Campbell

Home Instead Senior Care
National Certificate in Community Support Services (Foundation Skills)
 Gay Herbert

Home Support North Charitable Trust
National Certificate in Community Support Services (Core Competencies)
 Allison Walker
 Adrienne Birch
 Lorraine Kevey
 Charmaine Grah
 Judy Buchan
 Jennifer Walker

Hovick Baptist Healthcare
National Certificate in Community Support Services (Foundation Skills)
 Shu-Ling Huang
 Julie Saxon
 Anne Baynham
 Doreen Harrowell

Karen Deller
 Lesley Pollard
 Michelle Leggatt
 Roseanne Coombs

National Certificate in Community Support Services (Core Competencies)
 Olivia Samy
 Patricia Haskell

National Certificate in Support of the Older Person
 Ingrid Verma
 Paulina Espinas
 Roselyn Lata
 Kim Higgs

Hutt Valley Health
National Certificate in Community Support Services (Vision and Hearing Screening)
 Erin Sole

IDEA services Christchurch/ North Canterbury Area
National Certificate in Community Support Services (Foundation Skills)
 Sheryll Geange
 Kevin Mulholland
 Patricia Cron
 Daniel Morgan

IDEA services Cornwall / South East Auckland
National Certificate in Human Services
 Shima Banik

IDEA services Manawatu / Rangitikei Area
National Certificate in Community Support Services (Foundation Skills)
 Colin Henderson
 Kelly Karamaena
 Claire Henson
 Lisa Atkins

National Certificate in Human Services
 Julie Thomson
 Annette Hobman

National Certificate in Community Support Services (Foundation Skills)
 Ilse Bruning

IDEA services North & South Taranaki Area
National Certificate in Community Support Services (Foundation Skills)
 Joanne Candy
 Ripeka Sims
 Karen Marriner
 Tania Sadler
 Heather Maxwell

National Certificate in Human Services
 Joeline Wadsworth
 Deborah Lamplough

IDEA services Otago/North Otago/Clutha Area
National Certificate in Community Support Services (Foundation Skills)

Vanessa Holterman Ten Hove
 Odette Jelly
 Martin Thomas

IDEA services Rotorua/Lakeland/ Eastern BOP Area
National Certificate in Community Support Services (Foundation Skills)
 Kelly Van Dalen

IDEA services South Canterbury/Ashburton Area
National Certificate in Community Support Services (Foundation Skills)
 Holly Gilovitch
 Sonya Candy-Lane

IDEA services Southern
National Certificate in Community Support Services (Foundation Skills)
 Viliani Mataika

IDEA Services Tauranga/Thames Valley Area
National Certificate in Community Support Services (Foundation Skills)
 Paul Dalton
 Julie Magee

IDEA services Wanganui Area
National Certificate in Community Support Services (Foundation Skills)
 Claire Karena
 Shamsud Dean
 Glenda Couchman
 Tasha Nicholas

Joan Whiting Rest Home
National Certificate in Support of the Older Person
 Christine Lewis
 Lois Benjamin

Kamo Home and Village Charitable Trust
National Certificate in Diversional Therapy
 Phyllis Simpson

Kate Sheppard Lifecare
National Certificate in Support of the Older Person
 Rodelyn Alesing

Kensington Court Lifecare
National Certificate in Support of the Older Person
 Carolyn Thomas

Kerikeri Village Trust
National Certificate in Diversional Therapy
 Jane Massey
 Janice MacLennan

Lakewood 2003 Ltd
National Certificate in Diversional Therapy
 Laurel Morgan

Lansdowne Hospital
National Certificate in Support of the Older Person
 Li-Feng Chang
 Mounga Fifita



Graduands

Laura Fergusson Trust Home Canterbury
National Certificate in Community Support Services (Foundation Skills)
Beverley Frost

Lavender Blue Nursing & Homecare Agency Ltd
National Certificate in Community Support Services (Foundation Skills)
Monika Nowakowsky
Erin Larnach
Leeanne Asmavy
Shona Hickey
Lynette Cowley

Lifestyle Choices Ltd
National Certificate in Community Support Services (Foundation Skills)
Carol Newcombe
Ruthann Jenkins

National Certificate in Community Support Services (Foundation Skills)
Mary - Anne Harpur
Mary Derecourt
Michelle Williamson

Lifewise Homecare Services
National Certificate in Community Support Services (Foundation Skills)
Wen Ling Xu

Lister Home Inc
National Certificate in Support of the Older Person
Debra Keen
Evelyn Guyton

Malyon House Rest Home - Mt Maunganui
National Certificate in Support of the Older Person
Joyce Thorne
Rosalie Fraser

Malyon House Rest Home - Te Puke
National Certificate in Support of the Older Person
Tania Grant

Manor Park Hospital
National Certificate in Community Support Services (Core Competencies)
Sweetie Motu
Koleta Okeamo

National Certificate in Community Support Services (Residential)
Maria Fuga

MASH Trust Board
National Certificate in Community Support Services (Core Competencies)
Cecily Wilton
Ralph Schmidt
Mark Grimshaw
Francis Stratton
Rhonda Dockery

National Certificate in Community Support Services (Core Competencies)
Melissa McDonald
Michelle Whiting

Haylee Bright
McGlynn Homes
National Certificate in Community Support Services (Foundation Skills)
Natasha Smith
Patricia Atkinson

Metifecare Powley
National Certificate in Support of the Older Person
Malia Talatama
Yanling Kang
Faauiga Misa
Tai Huang

Molly Ryan Lifecare Ltd
National Certificate in Community Support Services (Foundation Skills)
Yvonne Picard
Jacinta Bourne
Margaret Kennedy

Mosgiel Abilities Resource Centre
National Certificate in Community Support Services (Foundation Skills)
Miriam King

National Certificate in Community Support Services (Core Competencies)
Sandra Wilson

Nelson Marlborough District Health Board
National Certificate in Community Support Services (Human Services)
Wendy Edwards
Cheryl Brooks
Jahn Morris
Victoria Haycock

National Certificate in Community Support Services (Intellectual Disability)
Victoria Haycock
Cheryl Brooks
Wendy Edwards

Nelson Marlborough District Health Board (DHB)
National Certificate in Community Support Services (Core Competencies)
Patricia Overton

National Certificate in Community Support Services (Human Services)
Patricia Overton
Brenda Ericson

Nicholson Resthome Ltd
National Certificate in Community Support Services (Foundation Skills)
Rose Mill
Julia Mill
Socorro Velasco

National Certificate in Community Support Services (Core Competencies)
Shamina Seafike
Roxsan McIntee

Northland Home Personnel Agency
National Certificate in Community Support Services (Foundation Skills)

Karen Edge
National Certificate in Community Support Services (Core Competencies)
Charlane Baker

Nurse Maude
National Certificate in Community Support Services (Foundation Skills)
Elizabeth Versluis
Helen Bruton
Sandra Bennett
Anneke Steyn-Dietz
Elaine Watkins
Joanne Welsh
Yvonne Middlemiss
Annette Williams
Susan Voller
Catherine Owers
Rosemary James
Ana Troon
Paula Halliday
Joanne Underwood
Sandra Kradolfer
Michelle Dixon
Jennifer Estree
Margaret Herdman
Yu Chin Chong
Christina Baker
Susan McEwan
Lorretta Mahuika
Rachel Cooper
Jo-Anne Whyte
Nina Collinswood
Dianne Taylor
Gillian Jones
Susan Brenda Stedman
Susan Nisbett
Rachel Cooper
Sandra Wilkinson
Pauline Searle
Lauren Toogood
Angela Ilton
Noelene Schreiber
Sara Gilman
Susan Clunie
Susan Baxter
Lisa Cook
Valerie Jackson
Jennifer Farge
Jillian Hamzah
Emma Campbell
Hyunsun Jun
Lisa Giles
Diane Maxwell
Stacey Tuanui
Raewyn Sculpher
Stephanie Angus
Rosemary McGowan
Cheryl Wade
Italeaasia Bashford
Suzanne Pritchard
Bronwen Rees
Brian Reddington
Donna Downs

Wendy Loudon
Lorna McLoughlin
Heather Hallum
Natalie Lockett
Cheryl Sullivan
Robyn Hubbard-Hinterleitner
Lisa O'Malley
Michelle McKeown
Hine Matiaha
Mary Chamberlain
Lorraine Morgan
Carmel Bateman
Janice Torrance
Paulene Adams
Rosemary Knowles
Ann Gwilliam
Christine McBride
Frances Johnson

Nursing New Zealand - Christchurch
National Certificate in Community Support Services (Core Competencies)
Lynette Lee

Oceania Longwood Lifestyle Village
National Certificate in Support of the Older Person
Suzanne Haines

Oceania Meadowbank Village
National Certificate in Support of the Older Person
Rajneesh Narayan

Oceania Melrose Park
National Certificate in Support of the Older Person
Kogilamba Naidoo

Otumarama Oceania group
National Certificate in Diversional Therapy
Meryl Visser

Pacific Island Homecare Services Trust
National Certificate in Community Support Services (Foundation Skills)
Katrina Robertson

PACT
National Certificate in Community Support Services (Core Competencies)
Brian Brensell
Lauren Byron
Brenda Gamble
Erin Hodgson
Gwenda Halstead
Denise Snell
Erin Hodgson

PACT West Coast
National Certificate in Community Support Services (Core Competencies)
Wendy McLeod
Robyn Bromley
June Searle
Janie Wilson
Phillippa Trounson
Avis Tauwhare
Susan Leask

Panacea Healthcare
National Certificate in Community Support Services (Foundation Skills)
Brian Thompson
Shannon Hapi
Anneke Sanders
Patricia Nicholas

National Certificate in Community Support Services (Core Competencies)
Jane East
Midori Simons

Pathways Trust
National Certificate in Community Support Services (Foundation Skills)
Lynda Gervasi

Premier Health Care
National Certificate in Community Support Services (Foundation Skills)
Shieroshini Mudiyanalage

Princes Court Rest Home Ltd
National Certificate in Diversional Therapy
Lanae Hill

National Certificate in Support of the Older Person
Lorraine Duckmanton
Robyn Muir

Pukekohe Homes Trust
National Certificate in Diversional Therapy
Dorothy Pater

Radius St Winifred's Hospital
National Certificate in Support of the Older Person
Kelly-Sue Davison

Rangiuira Home for the Elderly
National Certificate in Support of the Older Person
Lorraine Olsen

Resthaven Oceania Group
National Certificate in Support of the Older Person
Gemma Sevilla
Carol Sinclair

Rhodes on Cashmere
National Certificate in Support of the Older Person
Averil Cooper

Richmond New Zealand Christchurch
National Certificate in Community Support Services (Core Competencies)
Christian Ogbah
Moana Wahanui
Lolita Haines
Kelly Marra
Janice Douglas
Nicola Archbold
Leonard Hungwe

Rodney North Harbour Trust Inc
National Certificate in Community Support Services (Foundation Skills)
Katherine Fulton



Graduands

Maria Smal
Rhonda Newall
Alexey Smirnov
National Certificate in Community Support Services (Core Competencies)
Marion McFarlane
Robyn Lepper
Kathleen Webb
Michelle Proctor
Johanna Healey
Annette Carr
Fiona Brijevich
Sheryl Kenny
Robyn Pepper
Jodi Bennett
Carol Wallbank
Patricia Cooper-Jenkins
Judith O'Neill
Rachel Mackay
Judith Mitchell
Colleen Jones
Pamela Mason
Linda Piggott
Lynette Smith
Janet Penny
Margaret Howson
Heather Middleton
Volga Tolja
Marilyn Tolhopf
Sally Bass
Heike Horner-Unger
Ann Robinson
Mary Campbell
Margaretha Ketelaar
Dale Nelson
Tina Portanger
Raymond Neal
Marcia Wheeler
Ryder-Cheshire Foundation (Manawatu)
National Certificate in Community Support Services (Core Competencies)
Patricia Wright
Ligilota Tufa
Kenneth Hakaraia
National Certificate in Human Services
Violet Tyacke
Ryman - Ernest Rutherford Retirement Village
National Certificate in Diversional Therapy
Aileen Gooding
Ryman - Hilda Ross Retirement Village
National Certificate in Support of the Older Person
Sunita Nand

Ryman - Jane Winstone Retirement Village
National Certificate in Support of the Older Person
Trudy McKenzie
Ryman - Malvina Major Hospital and Retirement Village
National Certificate in Support of the Older Person
Shavila Kumar
Marlene Fairless
Farnaz Sharif
Savitri Naidu
Matalena Sipa
Shashi Prasad
Seaside Sanctuary Rest Home
National Certificate in Support of the Older Person
Janice Paap
Selwyn Foundation, Selwyn Village, PT Chevalier
National Certificate in Community Support Services (Core Competencies)
Robyn Sinclair
National Certificate in Diversional Therapy
Anneliese van Ham
National Certificate in Support of the Older Person
Lila Nair
Malti Shiunarayan
Shasi Singh
Spectrum Care
National Certificate in Community Support Services (Foundation Skills)
Roberta Lamsam Tailela
Sharmila Devi
Palepa Muavae
Rose Panapa
Kenny Jamandron
Jose Villa-Ignacio
Samantha Lee
Jesmin Singh
Rourukeu Amani
Balaji Thayapulle
Joanne Pio
Vasenai Hansard
Gregory Claridge
Mohini Naicker
Pauline Lekasa
Noera Khrora
Sandra Barker
Kathleen Williamson
Sagrika Bejaj
Andrew Geddes
Teresa Ryder
Tara Fifita
Sharmane Inder
Mariki Blakelock

Audrey Ngara
Sonny Sipau
Angela Tekeu
Gloria Marsh
Miriam Murray
Francine Noah
Yvonne Douglas
Hinemoa Aloha poa
Cheryl Scott
Vijay Latchmi Naidu
Jason Bisle
Brenda Siaso
Rangitarake Oki
Ofahiki Tongi
Fiona Ngatai
Leotisia Tuima
Francis Conway
Joyce Bourke
Elvineshwar Prasad
Victoria Finlay
Hilda Pahi
Lilyan Brown
Donelda Webster
Kalesita Skudder
Moises Venida
Lynne Smith
Vincent Harding
Janeen Fountain
Telematina Hughes
Asiasiga Tauaa
Vinayak Paranjpe
Lafaele Tupou
Tony Philipa
Teitirake Corrie
Miyang Jiang
Nirmal Ekneligoda
St Allisa Court
National Certificate in Support of the Older Person
Linda Newell-smith
Somersets - Havelock North
National Certificate in Community Support Services (Core Competencies)
Rosemary Ryan
Donna Ngarotata
Somersets - Trentham
National Certificate in Community Support Services (Foundation Skills)
Karen Cameron
Supported Individualised Lifestyle Choices
National Certificate in Community Support Services (Foundation Skills)
George Wiringi
Adrienna Wiringi
Julie Treloar
Murray Smith
Maria Schoemaker

National Certificate in Community Support Services (Core Competencies)
Philippa Grieve
Melissa Kingi
Manfred Meder
Steven Smith
Michelle Roberts
Te Aroha O Hinemaru
National Certificate in Community Support Services (Foundation Skills)
Joseph Smith
Te Hauora Pou Heretanga
National Certificate in Community Support Services (Core Competencies)
Deborah Bright
Te Roopu Taurima O Manukau - Christchurch
National Certificate in Community Support Services (Core Competencies)
Tawhai Kimura
Dallas Gray
Te Roopu Taurima O Manukau - Hamilton
National Certificate in Community Support Services (Core Competencies)
William Kepa
Wiremu Kingi
Ronald Godsmark
Yvonne O'Brien
Lesley Cooke
Valda Jean Hetaraka
Tui-Anne Enoka
Terawahakatau Whiri
Tuuru Paora Raui
Te Roopu Taurima O Manukau Trust
National Certificate in Community Support Services (Core Competencies)
Sandra Edwards
Folau Kula
Joanne Tito
Solomone Kula
Tarah Muir-James
Mane Ruawhare
Aisea Heimuli
Te Roopu Taurima O Manukau Trust, Tai Tokerau
National Certificate in Community Support Services (Core Competencies)
Tehurihanga Heihei
The McLean Institute
National Certificate in Support of the Older Person
Narcisa Stanis
Delys Jenney
The Wood Retirement Village
National Certificate in Community Support Services (Core Competencies)
Christine Climo

National Certificate in Support of the Older Person
Karen Rait
Trevellyn - Oceania Group
National Certificate in Support of the Older Person
Raj Dayal
Rawene Nikolajenko
Villa Gardens - Oceania Group
National Certificate in Support of the Older Person
Christine Taylor
Gail Adams
Rosie Agpasa
Jennifer Peek
June Sayers
Zorita Doce
Cecilia Barquilla
Cheryl Ricafort
Roselle Rensulat
Wattle Downs Rest Home Ltd
National Certificate in Support of the Older Person
Raewyn Parkes
Wellington Hospital
National Certificate in Community Support Services (Core Competencies)
Dolane Fraser
Tracy Pattle
Wesleyhaven
National Certificate in Community Support Services (Foundation Skills)
Arti Kumar
Wiltshire Hospital, Home and House
National Certificate in Support of the Older Person
Lexia Toki-Uren
Woodlands (Palmerston North)
National Certificate in Community Support Services (Foundation Skills)
Eleonor Legg