

Recognise indicators and describe responses to suspected abuse of people using health or disability services

Level 3

Credits 4

Purpose People credited with this unit standard are able to: describe the nature of abuse; identify abuse indicators; and describe how to respond to abuse indicators and disclosures of abuse of people using health or disability services.

Subfield Community Support

Domain Community Support Services

Status Registered

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Entry information Open.

Accreditation Evaluation of documentation and visit by NZQA and industry.

Standard setting body (SSB) Community Support Services Industry Training Organisation Limited

Accreditation and Moderation Action Plan (AMAP) reference 0024

This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Special notes

- 1 This unit standard is theory based. Assessment against this unit standard must take place only in a simulated environment using case studies.
- 2 **Definition**
Organisation's policies and procedures are the policies and procedures of the employing organisation of the employee and include ethical codes, standards, and requirements of any other organisations involved.

Elements and performance criteria

Element 1

Describe the nature of abuse of people using health or disability services.

Range sexual, physical, emotional, neglect, financial.

Performance criteria

- 1.1 Description is in terms of the vulnerability of people who use health or disability services.
- 1.2 Description outlines the power relationship between the abuser and victim.
- 1.3 Implications of abuse are explained outlining the long-term effects of abuse of people who use health and disability services.

Element 2

Identify abuse indicators of people using health or disability services.

Range sexual, physical, emotional, neglect, financial;
evidence is required for two indicators for each of the range items.

Performance criteria

- 2.1 Abuse indicators are identified in terms of recorded observable behaviours and/or signs.

Element 3

Describe how to respond to abuse indicators and disclosures of abuse of people using health or disability services.

Performance criteria

- 3.1 Procedures for supporting a person who has disclosed abuse are explained and accord with the organisation's policies and procedures.
- 3.2 Protocols for recording and reporting suspected cases of abuse are detailed and accord with the organisation's policies and procedures.

Please note

Providers must be accredited by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be accredited by NZQA before they can register credits from assessment against unit standards.

Accredited providers and Industry Training Organisations assessing against unit standards must engage with the moderation system that applies to those standards.

Accreditation requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the Community Support Services Industry Training Organisation Limited enquiries@cssito.org.nz if you wish to suggest changes to the content of this unit standard.