

Describe ethical behaviour in a health, disability, or community setting

Level 3

Credits 3

Purpose People credited with this unit standard are able to describe consumer rights and ethical behaviour in a health, disability, or community setting.

Subfield Community Support

Domain Community Support Services

Status Registered

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Entry information Open.

Accreditation Evaluation of documentation and visit by NZQA and industry.

Standard setting body (SSB) Community Support Services Industry Training Organisation Limited

Accreditation and Moderation Action Plan (AMAP) reference 0024

This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Special notes

- 1 The performance of all elements of this unit standard must comply with any relevant cultural or legislative requirements including the rights and responsibilities of people receiving services or supports as outlined in the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996.
- 2 It is recognised that personal values and cultural practices are protected by professional codes of practice and legislation.
- 3 It is expected that application of knowledge, values, and behaviour is under supervision or using examples devised by the provider. This unit standard can be assessed against in a simulated environment. Assessment can be based on case studies or on actual people or a combination of the above.

4 Definitions

Consumer in the context of this unit standard means someone accessing services in a health or disability setting in a residential care facility or in a private home – their own or a friend's, group's, or family member's.

Organisation's policies and procedures are the policies and procedures of the employing organisation of the employee and include ethical codes, standards, and requirements of any other organisations involved.

Elements and performance criteria

Element 1

Describe consumer rights in a health, disability, or community setting.

Performance criteria

- 1.1 Description identifies two points relating to consumer rights as outlined in the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations.
- 1.2 Description identifies two points relating to confidentiality as outlined in the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations.

Element 2

Describe ethical behaviour in a health, disability, or community setting.

Range towards consumers, towards colleagues.

Performance criteria

- 2.1 Description identifies characteristics of ethical behaviour in a health or disability setting.
- 2.2 Description identifies community expectations of health and/or disability service providers' ethical conduct.
- 2.3 Description is in accord with the organisation's policies and procedures regarding ethical conduct.
- 2.4 Description uses two examples as illustrations to explain how personal values, cultural practices, ethical requirements and consumer rights can all be respected in a health or disability setting.

Please note

Providers must be accredited by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be accredited by NZQA before they can register credits from assessment against unit standards.

Accredited providers and Industry Training Organisations assessing against unit standards must engage with the moderation system that applies to those standards.

Accreditation requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the Community Support Services Industry Training Organisation Limited enquiries@cssito.org.nz if you wish to suggest changes to the content of this unit standard.