

Describe and apply the principles of quality assurance to diversional therapy practice

Level 4

Credits 4

Purpose People credited with this unit standard are able to describe and apply the principles of quality assurance to diversional therapy practice.

Subfield Community Support

Domain Diversional Therapy

Status Registered

Status date 17 April 2009

Date version published 17 April 2009

Planned review date 31 December 2014

Entry information Prerequisite: Unit 23918, *Describe the philosophy, purpose, and benefits of diversional therapy, and the role and skills of diversional therapists*, or demonstrate equivalent skills and knowledge.

Accreditation Evaluation of documentation and visit by NZQA and industry.

Standard setting body (SSB) Community Support Services Industry Training Organisation Limited

Accreditation and Moderation Action Plan (AMAP) reference 0024

This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Special notes

- 1 In this sector, support given to a person should be given in a manner that maximises the independence of that person. Support must be appropriate to the needs of the person and utilise existing strengths and, wherever possible, optimise the use of the local community. Performance of the elements of this unit standard must fit within these broad parameters.
- 2 This unit standard cannot be assessed against in a simulated environment. It is required that people seeking credit for this unit standard demonstrate competence and be assessed in the workplace: through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.

- 3 An ability to integrate theory with practice in the workplace must be demonstrated.
- 4 **Definitions**
Organisation's policies and procedures are the policies and procedures of the employing organisation of the employee and include ethical codes, standards, and requirements of this organisation and any other organisation(s) involved.
Person/consumer in the context of this unit standard means someone accessing services in a health or disability setting in a residential care facility or in a private home – their own or a friend's, group, or family member's.
- 5 The current version of the following legislation, codes, and documents must be complied with, including but not limited to the:
Treaty of Waitangi;
New Zealand Society of Diversional Therapists' Standards of Practice and Code of Ethics. Available from <http://www.diversionaltherapy.net.nz>;
Mental Health (Compulsory Assessment and Treatment) Act 1992;
Health and Safety in Employment Act 1992;
Privacy Act 1993;
Accident Rehabilitation and Compensation Insurance Act 1992;
United Nations Principles for Older Persons 1991, based on declaration of rights by the International Federation on Ageing (IFA);
Health and Disability Commissioner (The Code of Health and Disability Services Consumers' Rights) Regulation 1996.

Elements and performance criteria

Element 1

Describe the principles of quality assurance as they relate to diversional therapy practice.

Performance criteria

- 1.1 Current theories and principles of quality assurance are described in relation to diversional therapy practice.
- Range quality control, quality assurance, continuous improvement, consumer satisfaction.

Element 2

Apply the principles of quality assurance to diversional therapy practice.

Performance criteria

- 2.1 The techniques used to apply the principles of quality assurance relate to consumer support and care in a diversional therapy care setting.
- Range monitoring, assessment, intervention, evaluation, feedback, re-evaluation, documentation, quality circle, survey, audit.

- 2.2 The effectiveness of the role of a diversional therapist is determined in accordance with the application of the principles of quality assurance.
- Range may include but is not limited to – programme, activities, access, staff, environment, organisation’s policies and procedures, environment, reporting.
- 2.3 Documented information includes accurate, qualitative information that enables recommendations for change to be made in accordance with the principles of quality assurance.
- 2.4 Review of documentation, which includes consumer satisfaction records, enables activities and/or therapies to be modified to meet any identified needs in accordance with the principles of quality assurance.
- Range environment, programmes, access, staff.

Please note

Providers must be accredited by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be accredited by NZQA before they can register credits from assessment against unit standards.

Accredited providers and Industry Training Organisations assessing against unit standards must engage with the moderation system that applies to those standards.

Accreditation requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the Community Support Services Industry Training Organisation Limited enquiries@cssito.org.nz if you wish to suggest changes to the content of this unit standard.