

careerforce

In training for a healthier New Zealand



“Staff training is an investment in the future of our business. We have staff who feel valued, proud, and want to stay working here. And we have top quality care for our residents. Our service can only be as good as our weakest staff member – we don’t want to have any weak staff members.”

Wendy Huston, CEO

Sevenoaks, Kapiti Retirement Trust

Careerforce: Your ITO

Careerforce is the Industry Training Organisation for the health, aged care, mental health, disability, social services, cleaning and urban pest management sectors.

Every day, all over New Zealand, workers from these sectors care for and support people in need. From newborn babies to our oldest and most frail New Zealanders; people rehabilitating after injury; mental health clients; people with disabilities; Kuia, Kaumatua and tamariki.

Trainees include caregivers, support workers, health assistants, youth workers, social service workers, cleaners, diversional therapists, team leaders, needs assessors, and many more. By enabling people to live comfortably in their homes, in the community, in hospitals, and in residential facilities, these workers support the wellbeing of our population.

There is a growing need for qualified workers providing **quality support** in our community.

Through training and education, we can make a difference.

Our ultimate goal is better health and wellbeing for all.

Why act now?

Training improves the quality of care and support, and the quality of life.

Employers gain a greater confidence in the service they provide. They want to know that their staff make the best and safest decisions in their jobs. Knowing employees have been trained with the skills they need gives that reassurance.

Training results in increased safety, reduced errors and accidents, and better reporting.

Trainees gain the skills and knowledge they need to do a better job. They gain confidence and competence. They gain a national qualification, and many progress to higher levels of learning.

The increased demand for a trained and qualified workforce is likely to become a requirement. ACC is paving the way, by specifying that 75% of the Home and Community Support Services workforce must be trained and qualified with a national qualification. ACC will only contract with providers who meet this requirement.

Employers are eligible for a payment when a trainee completes their qualification. Called the 'Assessment Support Payment', it recognises the resources and investment employers make to training.

Quality care improves health outcomes in the community.

Investing in training now is an investment in our future.

“Our cleaners do a much better job after training.

They really understand how important infection control is, and they feel more valued in the team. Of course this is also beneficial for us. It's a win-win.”

Lynda Te Rangiita, Support Services Coordinator
Woburn Resthome



“This education has taught me patience and how to really listen.

I'm more aware, more careful to understand what the elderly people really need.”

Safu Inoke, Senior Healthcare Assistant
Sevenoaks, Kapiti Retirement Trust

“English is my second language so I was a bit reluctant at first.

The training improved my confidence and my work. I now stop and think - how can I do this another way? I can help my people be more confident and advocate for their rights.”

Christian Favre, Support Worker
Community Connections - Te Hapori Awhina Tangata



“The Assessment Support Payment is a real boost for us!

It recognises the support employers provide. We can reinvest it straight back into training. Anything that encourages more workplace training is fantastic.”

Cherie Saunders, Training and Quality Manager
Presbyterian Support Northern

Your training journey with Careerforce

You

Decide to have a trained workforce. →

Develop a training programme and plan. →

Establish your training infrastructure and processes (assessment, literacy, verification). →

Enrol trainees with Careerforce. →

Provides options for assessment, verification and learning. Arranges training where needed. Advises on literacy support options. →

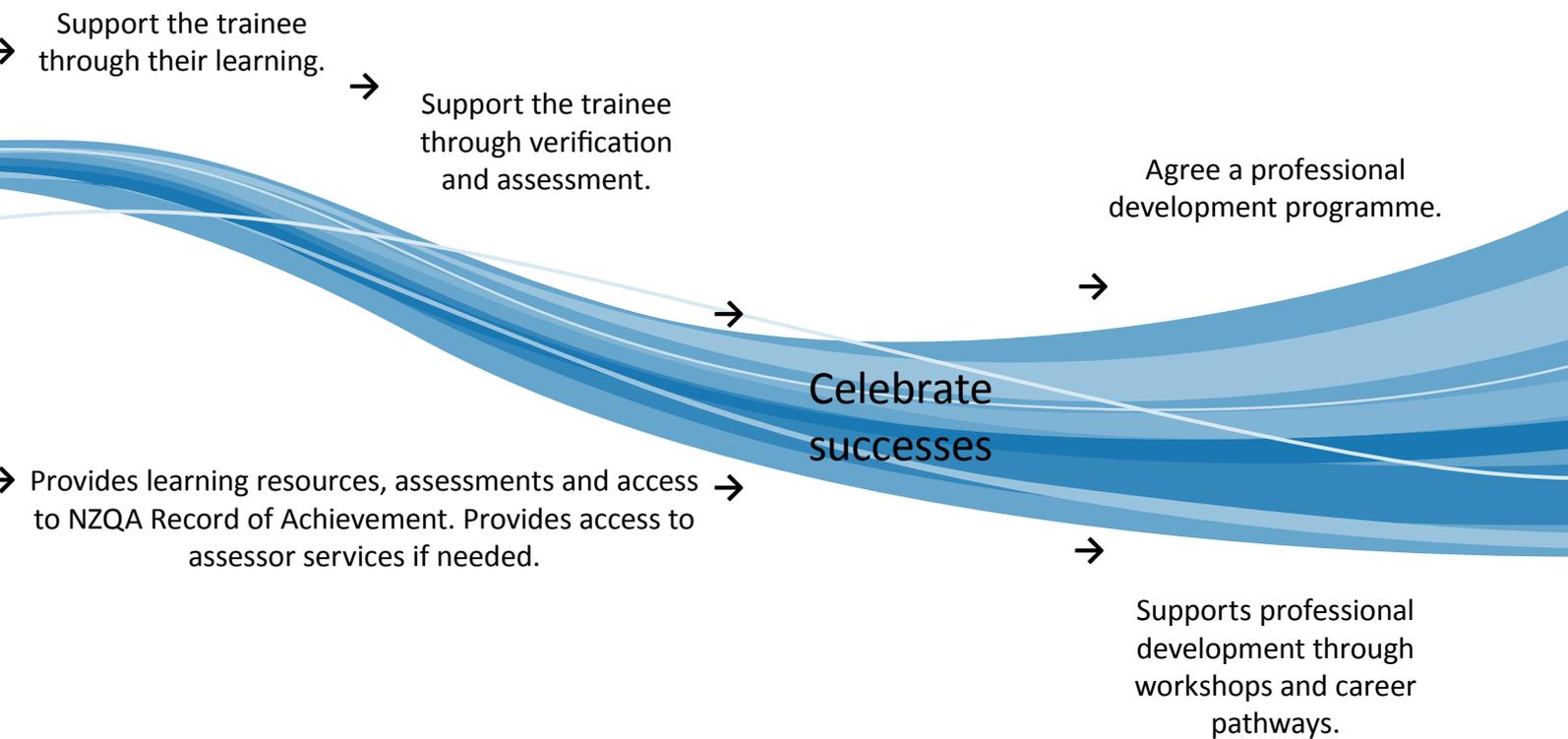
Administers the NZQA sign up process. →

Provides information on training options. →

Careerforce

Training makes a difference.

Staff who feel supported and confident do a better job.



“We provide advice on training, and we support the whole training journey in a way that works for our people and our sectors.

We help employers to develop training plans tailored to the needs of specific workplaces.”

Joanna Martino, Careerforce Workplace Advisor

Supporting your training needs

Employers who value training are valuing quality. We're here to help you succeed.

Our team work alongside employers throughout New Zealand to develop training plans and support the training journey that best meets the needs of your workplace and workers.

The work-based training model is ideal for the sectors we support. It is accessible, practical and cost-effective. Employees earn while they learn in a familiar environment. The training is hands on and practical. They apply their new skills and knowledge in their daily jobs.

Employers can be confident their staff are making the right decisions. And clients receive a higher standard of care and support.

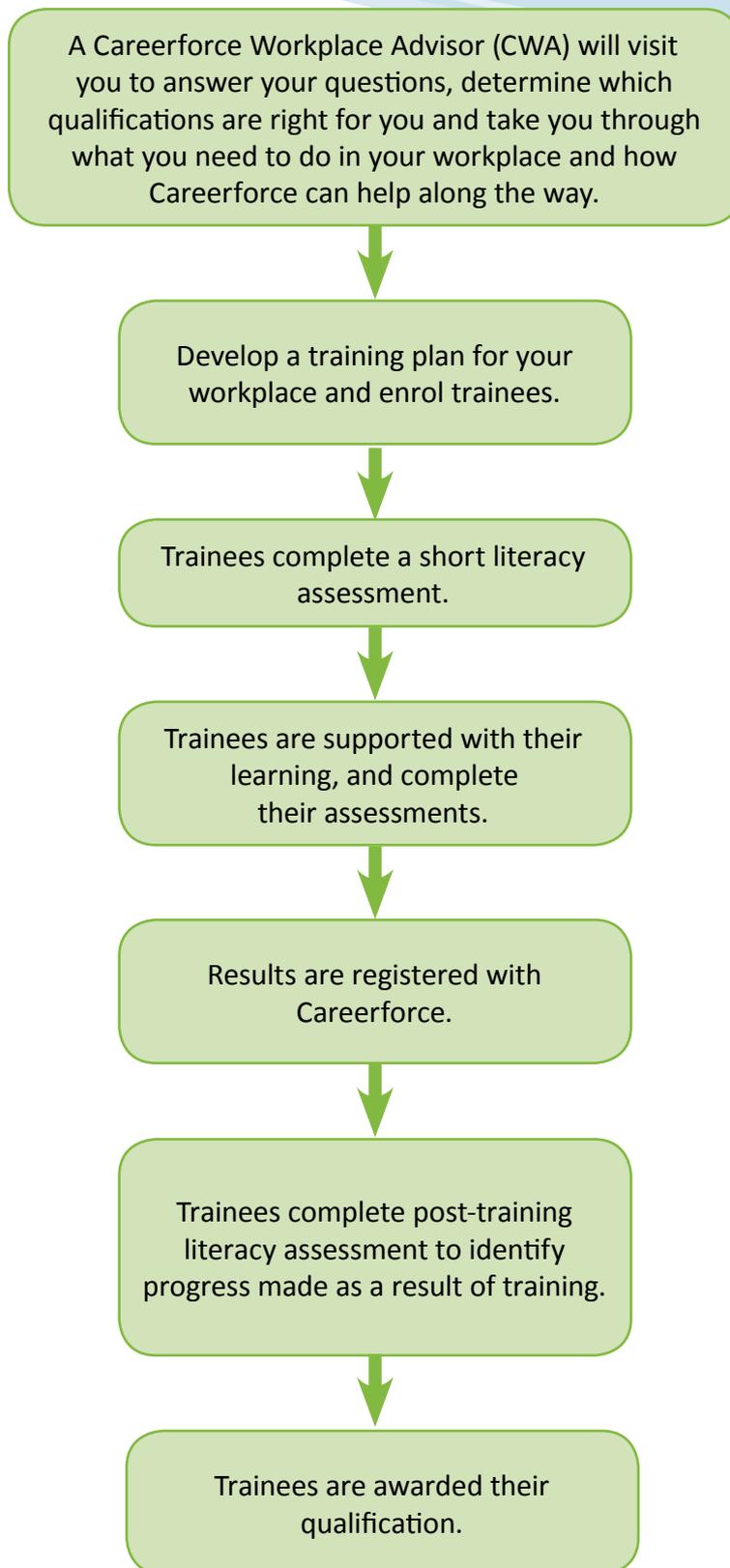


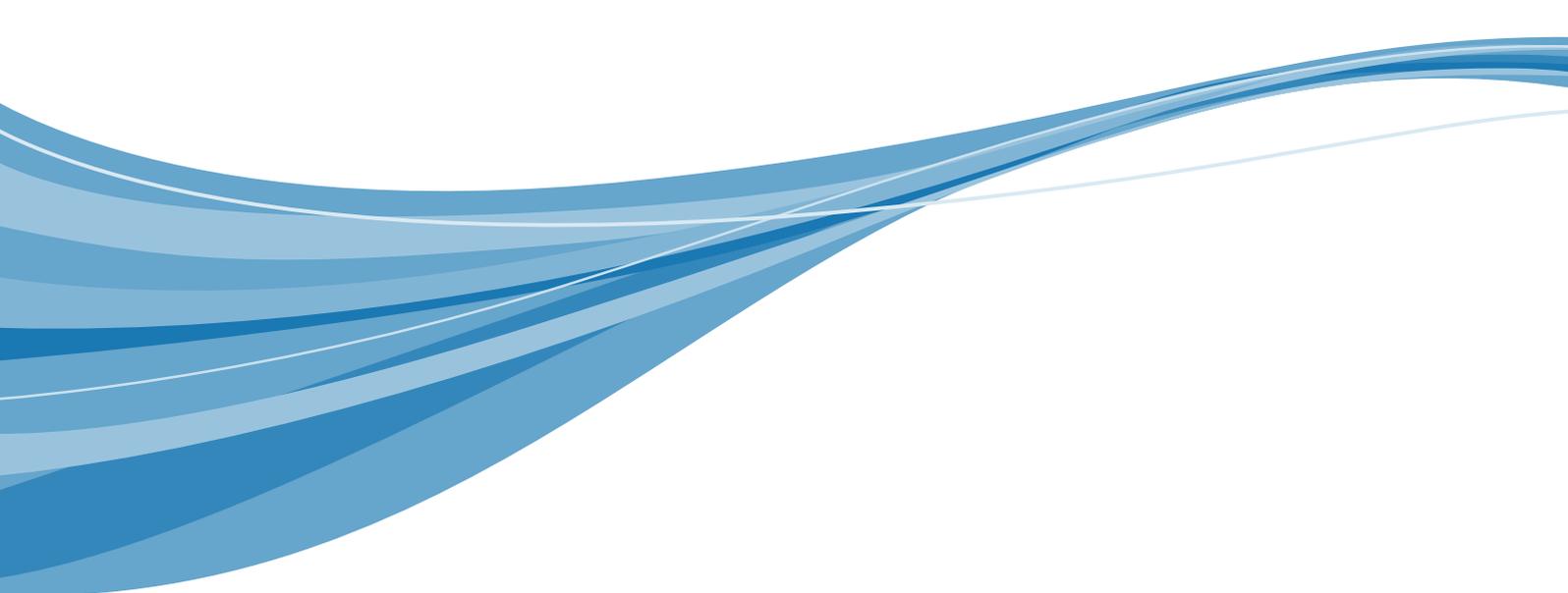
Penny Rogers
National Account Leader

“Success breeds success. Employers who prioritise training have competent and confident workers, and clients benefit from higher quality support. We'll work with you to help make this happen.”

Training requires a commitment from employers,
but it's easy to get started.

How to get started





Contact us to discuss your training needs

Call our friendly Client Services team
0800 277 486

Send us an email
info@careerforce.org.nz

Find your local Careerforce Workplace Advisor
www.careerforce.org.nz/our-team

Visit our website to learn more
www.careerforce.org.nz

Your decision to train will affect the future of New Zealand
and the future wellbeing of New Zealanders.



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