

<b>Title</b>	<b>Engage with tangata whenua and provide information on community support services in a health or wellbeing setting</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>6</b>

<b>Purpose</b>	<p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> <li>• <del>—</del> demonstrate tikanga and kawa for engagement with tangata whenua in a health or wellbeing setting, and,</li> <li>• <u>demonstrate knowledge of community support services or resources available to support the health and wellbeing of tangata whenua</u> <del>research community support services and resources available to support the health and wellbeing of tangata whenua.</del></li> </ul>
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<b>Classification</b>	Health, Disability, and Aged Support > Whānau Ora and Community Support
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<b>Available grade</b>	Achieved
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**Explanatory notes** **Guidance Information**

1 Assessment condition

Assessment for Outcome 1 should be supported by attestation from a credible person who has current and relevant subject matter expertise to confirm that the candidate has demonstrated the required competencies.

~~1 Assessment for outcome 1 of this standard should be supported by attestation from a credible person who has current and relevant subject matter expertise to confirm that the candidate has demonstrated the required competencies.~~

**2 Definitions**

*Characteristics and needs* includes the physical, spiritual, and mental characteristics and needs of people accessing support, and. ~~Characteristics and needs~~ may include but are not limited to —: their age and stage of development, coping strategies, culture, disabilities, experience and knowledge, family or whānau history, gender, health status, personal history, language, sexual orientation, socio-economic situation; and needs for physical comfort, safety, and privacy.

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~~—~~ hHealth or wellbeing setting may includes but is not limited to – the aged care, acute care, community support, disability, mental health, social services, and youth development sectors.

Service philosophy refers to the model or approach to support that is applied within a health or wellbeing setting. A service philosophy provides an over-arching set of underlying principles, aims and objectives, operational parameters, and reviewable outcomes which direct the nature of support and the way in which it is provided.

*Tangata whenua* includes but is not limited to – mana whenua, iwi, hapū, whānau.

*Tikanga and kawa* refer to the appropriate practice or protocol to be used in particular situations. These practices or protocols reflect the concepts or mores upon which they are based. *Tikanga and kawa* are related to the local iwi and/or hapū interpretation and will be developed by way of consultation with local iwi and/or hapū.

~~Service philosophy refers to the model or approach to support that is applied within a health or wellbeing setting. A service philosophy provides an over-arching set of underlying principles, aims and objectives, operational parameters, and reviewable outcomes which direct the nature of support and the way in which it is provided.~~

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## Outcomes and ~~evidence requirements~~performance criteria

### Outcome 1

Demonstrate tikanga and kawa for engagement with tangata whenua in a health or wellbeing setting.

Range evidence is required of kawa and tikanga in three situations; situations may include but are not limited to – whakatau, powhiri, whānau hui, tangi hanga, hui, poroporoaki, kawe mate.

### ~~Evidence requirements~~Performance criteria

1.1 Kawa and tikanga demonstrated is appropriate for the situation, role and the setting.

1.2 Te reo Māori used by the candidate is appropriate to the situation and pronounced correctly.

1.3 Behaviour in each situation demonstrates awareness of the characteristics and needs of tangata whenua accessing health and wellbeing services.

### Outcome 2

Demonstrate knowledge of community support services or resources available to support the health and wellbeing of tangata whenua.

Range evidence is required of four services or resources.

### ~~Evidence requirements~~Performance criteria

2.1 Community support services and resources with a kaupapa Māori, whānau ora \_\_\_\_\_ or Māori \_\_\_\_\_-responsive focus are identified.

2.2 Key points of each support service or resource are identified in accordance with \_\_\_\_\_ information available from the support service or resource.

Range key points must include but are not limited to – referral procedures, services offered.

- 2.3 Service philosophy of each support service or resource is outlined in terms of how it may support the health and wellbeing of tangata whenua.

<b>Planned review date</b>	31 December 202 <del>3</del> <u>4</u>
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 June 2016	<del>N/A</del>
<u>Revision and Rollover</u>	<u>2</u>	<u>MM 2021</u>	

<b>Consent and Moderation Requirements (CMR) reference</b>	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### **Please note**

~~Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.~~

~~Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.~~

~~Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.~~

~~Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMRs). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.~~

#### **Comments on this unit standard**

Please contact ~~the Community Support Services ITO Limited~~ [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.