

CREDITS:
120-130

AVERAGE
DURATION:
18-24 months

COST: ~~\$630~~
(incl GST)
FREE ENROLMENT*

IDEAL FOR:

- Support Workers
- Healthcare Assistants
- Team Leaders

*This programme has **free** enrolment via the **Targeted Training and Apprenticeships Fund (TTAF)**



New Zealand Certificate in Health and Wellbeing (Level 4)

Advanced Care and Support

Qualification and programme overview

This programme aims to provide additional knowledge and skills required to provide person-centred or relationship-centred care and support to people with complex needs.

The programme is ideal for experienced support workers, healthcare assistants or team leaders who want to enhance their leadership capabilities and develop competencies relevant to their role under the direction and delegation of a registered health professional. The programme is designed to be delivered in the workplace in a home and community, aged residential care and/or hospital setting.

The programme includes recognising and developing the following competencies in your staff:

- Working collaboratively with members of a multi-disciplinary team and the whānau and family of a person with complex needs to support the person's health and wellbeing.
- Supporting registered health professionals by carrying out delegated clinical tasks in a health or wellbeing setting.
- Applying knowledge of health or wellbeing conditions and organisational processes to implement culturally appropriate person-centred/relationship-centred approaches to care for and support a person with complex needs in a health and wellbeing setting.
- Communicating effectively in a culturally appropriate manner, including preparing and delivering reports and recording information as required by the organisation, and engaging in challenging conversations, in a health or wellbeing setting.
- Applying leadership skills in a health or wellbeing setting by formal or informal mentoring and/or coaching of colleagues.

Learning and assessment resources

Online learning and assessments can be done through Aka Toi, the Careerforce online learning platform. Access to interactive learning activities, theory content and assessments is available for this programme.

Supporting you

Careerforce is the Industry Training Organisation (ITO) for the growing health and wellbeing, social and community, cleaning and urban pest management sectors. We support employers to implement workplace-based training, enabling employees to achieve nationally recognised qualifications and deliver positive outcomes.

Every year we help thousands of trainees to get recognised qualifications and progress their knowledge and skills to improve their practice. With the right training programme, staff are able to contribute to their organisations and provide quality support to many people.

We are there every step of the way: from workforce development planning, to helping you establish a training culture, including training your workplace assessors, to providing rich and relevant resources and connections with the wider sector.

Get in touch with your regional Workplace Advisor:

Across New Zealand, we have Careerforce Workplace Advisors ready to help. Tap into their expertise to find a suitable qualification for your staff at different levels, and ask about the grants and funding available. We'll work together to develop your workforce.

Phone: 0800 277 486

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