

CREDITS:  
47

AVERAGE  
DURATION:  
8 months

COST:  
REFER TO WEBSITE

## IDEAL FOR:

**Experienced  
cleaners working  
in commercial,  
residential, health  
and domestic  
situations**



# New Zealand Certificate in Cleaning (Level 3)

## Qualification and programme overview

This qualification is for experienced cleaners who want to gain general skills and knowledge to be able to deliver, guide and promote safe and high-quality cleaning services.

This pathway is for generalist cleaning staff wanting to gain recognition for being able to work knowledgeably, safely and with limited supervision. Graduates will be awarded the New Zealand Certificate in Cleaning (Level 3).

### The programme includes developing and/or recognising the following competencies in your staff:

- Carrying out generic cleaning duties autonomously and efficiently.
- Applying an understanding of health and safety legislative requirements when responding to risks for themselves and others in the workplace, and for the general public.
- Customer service and working in a team.
- Infection and contamination prevention, and essential hygiene practices.

### Learning and assessment resources

Paper-based learning and assessment resources are available. These can be customised to your organisation. Get in touch with your Workplace Advisor to find out more about accessing our resources.

### Supporting you

*Careerforce is a division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing, social and community, cleaning and urban pest management sectors.*

### Get in touch with your regional Workplace Advisor:

Across New Zealand, we have Careerforce Workplace Advisors ready to help. Tap into their expertise to find a suitable qualification for your staff at different levels.

**Phone:** 0800 277 486

**Email:** [info@careerforce.org.nz](mailto:info@careerforce.org.nz)

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