



# NZ Apprenticeship in Disability Support

**New Zealand Certificate in  
Health and Wellbeing (Level 4)  
(Social and Community Services)  
Disability Support strand**

**133 credits**

**Expected duration 22 months**

**Ideal for:**

- Disability Support Workers
- Disability Information Consultants
- Disability Case Workers
- Navigators

[careerforce.org.nz](https://careerforce.org.nz)



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*te toi pūkenga*



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## Programme overview

**This apprenticeship programme leads to the awarding of the New Zealand Certificate in Health and Wellbeing (Level 4) (Social and Community Services) Disability Support strand qualification. It is well-supported and resourced with a team of Apprenticeship Advisors providing pastoral care and support.**

The Disability Support apprenticeship programme aims to develop skills required to support autonomy, identify goals, and opportunities to overcome challenges, and enable good lives for people with a disability, tangata whaikaha, family and whānau, and the wider community.

The underpinning philosophy of the programme is to build a person-centred workforce that supports disabled people to live a good life.

## How the learning is delivered and assessed

This apprenticeship programme is delivered in the workplace, with the support of the employer and Careerforce.

Learning and assessments are done through Aka Toi, the Careerforce online learning platform. Access to interactive learning activities, theory content and assessments is available for this programme.

## Workplace and apprentice requirements

**Workplace:** The employer is responsible for coordinating the apprentice's on-job training activities and support in the workplace. They are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their apprenticeship journey.

**Apprentice:** Apprentices are encouraged to be organised, engaged and committed to their apprenticeship. They also need to complete 10 credits within the first three months and at least one module every six months.

## Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at [careerforce.org.nz/fees-funding](https://careerforce.org.nz/fees-funding)

## Learning outcomes:

- Understanding the diverse cultures that a support worker encounters in their role.
- Engaging and communicating with disabled people, family and/or whānau who are accessing social and community services in a manner which respects their socio-cultural identity, experiences, and self-knowledge.
- Developing relationships and supporting the achievement of intended outcomes.
- Demonstrating knowledge of Te Tiriti o Waitangi when providing support in their role.
- Demonstrating a knowledge of kawa and tikanga and the ability to relate the unique place Māori have as tangata whenua of Aotearoa in their role.
- Understanding New Zealand's health and wellbeing aims and purpose, and the impact on their role.
- Displaying self-awareness, reflective practice, self-care, and personal leadership in the workplace.
- Actively contributing to a culture of professionalism, safety, and quality in your workplace.
- Gaining in-depth knowledge of a condition, impairment, situation, or issue and applying the new knowledge to support disabled people and tangata whaikaha.

## How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at [careerforce.org.nz/cwa](https://careerforce.org.nz/cwa)

Scan the QR code to find out more: See the fees, entry criteria and other information about this programme on our website.



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Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



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