



NZ Apprenticeship in Advanced Care and Support

**New Zealand Certificate in
Health and Wellbeing (Level 4)
(Advanced Care and Support)**

121 credits

Expected duration 20 months

Ideal for:

- Support Workers
- Healthcare Assistants
- Team Leaders

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te toi pūkenga



Te Pūkenga

Programme overview

This apprenticeship programme leads to the awarding of the New Zealand Certificate in Health and Wellbeing (Level 4) Advanced Care and Support. It is well-supported and resourced with a team of Apprenticeship Advisors providing pastoral care and support.

The Advanced Care and Support apprenticeship programme enables apprentices to develop skills to provide person-centred or relationship-centred care and support to people with complex needs. It is ideal for experienced support workers, healthcare assistants or team leaders who want to enhance their leadership capabilities and develop competencies relevant to their role under the direction and delegation of a registered health professional.

There are seven focus areas in this programme to choose from; Bariatric Care, Dementia and Bariatric Care, Dementia and Brain Injury, Dementia and Frailty, Frailty, Palliative Care, and Spinal Injury Care.

How the learning is delivered and assessed

This apprenticeship programme is delivered in the workplace, with the support of the employer and Careerforce.

Learning and assessments are done through Aka Toi, the Careerforce online learning platform. Access to interactive learning activities, theory content and assessments is available for this programme.

Workplace and apprentice requirements

Workplace: The employer is responsible for coordinating the apprentice's on-job training activities and support in the workplace. They are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their apprenticeship journey.

Apprentice: Apprentices are encouraged to be organised, engaged and committed to their apprenticeship, and to dedicate at least 3 hours per week to the programme. They also need to complete 10 credits within the first three months and at least one module every six months.

Learning outcomes:

- Working collaboratively with members of a multi-disciplinary team and the whānau and family of a person with complex needs to support the person's health and wellbeing.
- Supporting registered health professionals by carrying out delegated clinical tasks in a health or wellbeing setting.
- Applying knowledge of health or wellbeing conditions and organisational processes to implement culturally appropriate person-centred/relationship-centred approaches to care for and support a person with complex needs in a health and wellbeing setting.
- Communicating effectively in a culturally appropriate manner, including preparing and delivering reports and recording information as required by the organisation, and engaging in challenging conversations, in a health or wellbeing setting.
- Applying leadership skills in a health or wellbeing setting by formal or informal mentoring and/or coaching of colleagues.

Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at careerforce.org.nz/fees-funding

How to get started

Workplaces can enrol apprentices at any time, but first:

- The employer and apprentice agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at careerforce.org.nz/cwa

Scan the QR code to find out more:
See the fees, entry criteria and other information about this programme on our website.



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Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



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