



NZ Certificate in Health and Wellbeing (Level 4) Advanced Care and Support

120 - 130 credits

Expected duration 20 months

Ideal for:

- Support Workers
- Healthcare Assistants
- Team Leaders

Work-based learning
supported by **online** learning
resources and assessments

careerforce.org.nz



Careerforce
te toi pūkenga



Te Pūkenga

Programme overview

This programme leads to the awarding of the New Zealand Certificate in Health and Wellbeing (Level 4) Advanced Care and Support qualification.

This programme aims to provide additional knowledge and skills required to provide person-centred or relationship-centred care and support to people with complex needs.

The programme is ideal for experienced support workers, healthcare assistants or team leaders who want to enhance their leadership capabilities and develop competencies relevant to their role under the direction and delegation of a registered health professional. The programme is designed to be delivered in the workplace in a home and community, aged residential care and/or hospital setting.

How the learning is delivered and assessed

This programme is delivered in the workplace, with the support of the employer and Careerforce.

Online learning and assessment can be completed through Aka Toi, Careerforce's online learning platform which includes interactive learning activities, theory content and assessment.

Workplace and learner requirements

Workplace: The employer is responsible for coordinating the learner's on-job training activities and support in the workplace. They are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their apprenticeship journey.

Learners: Learners are encouraged to try to manage their work and training commitments as best they can and complete them within the timeframe agreed between themselves, their assessor and their employer. Learners are required to achieve at least 10 credits per calendar year.

Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at careerforce.org.nz/fees-funding

Learning outcomes:

- Working collaboratively with members of a multi-disciplinary team and the whānau and family of a person with complex needs to support the person's health and wellbeing.
- Supporting registered health professionals by carrying out delegated clinical tasks in a health or wellbeing setting.
- Applying knowledge of health or wellbeing conditions and organisational processes to implement culturally appropriate person-centred/relationship-centred approaches to care for and support a person with complex needs in a health and wellbeing setting.
- Communicating effectively in a culturally appropriate manner, including preparing and delivering reports and recording information as required by the organisation, and engaging in challenging conversations, in a health or wellbeing setting.
- Applying leadership skills in a health or wellbeing setting by formal or informal mentoring and/or coaching of colleagues.

Literacy and numeracy support

Difficulties with learning can be a barrier to success. The Tertiary Education Commission (TEC) requires that workplace training includes identifying learners who may need extra support on their learning journey. Learners may be required to complete a literacy and numeracy assessment as part of this programme.

How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at careerforce.org.nz/cwa

Scan the QR code to find out more:
See the fees, entry criteria and other information about this programme on our website.



0800 277 486
info@careerforce.org.nz
careerforce.org.nz



Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



March 2023