



# NZ Certificate in Cleaning (Level 3)

## Specialist Cleaning Strand

57 credits

Expected duration 10 months

### Ideal for:

- Experienced cleaners who want to gain specialist skills and knowledge in one of five specialist areas of cleaning: carpet and textiles, contagion and specialised infection control, hard floor surfaces, food production and high-risk environments.

**Work-based** learning supported by **online** and **paper-based** learning resources and assessments

[careerforce.org.nz](http://careerforce.org.nz)



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## Programme overview

This programme leads to the **New Zealand Certificate in Cleaning (Level 3) Specialist Cleaning Strand qualification**.

This programme will provide the cleaning sector with a workforce that can deliver, guide and promote safe and high-quality cleaning services. It is designed for experienced cleaners working in commercial, residential, health and domestic situations.

## How the learning is delivered and assessed

This programme is delivered in the workplace, with the support of the employer and Careerforce.

Paper-based learning and assessment resources are available. These can be customised to your organisation. Employers should contact the Workplace Advisor to find out more about accessing our resources.

## Workplace and learner requirements

**Workplace:** The employer is responsible for coordinating the learner's on-job training activities and support in the workplace. Employers are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their learning journey.

**Learner:** Learners are encouraged to try to manage their work and training commitments as best they can and complete them within the timeframe agreed between themselves, their assessor and their employer. Learners are required to achieve at least 10 credits per calendar year.

## Learner support

Learners who enrol in a Careerforce programme receive a series of supports to help keep them proactive, engaged and successful in their learning.

## Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at [careerforce.org.nz/fees-funding](https://careerforce.org.nz/fees-funding)

## Programmes incorporate units of the general programme plus specific units from one of five specialist areas:

- Contagion and specialised infection control – to control the spread of infection and prevent contamination in the workplace.
- Carpet and textiles – to clean and rehabilitate water-affected carpet for clients.
- Hard floor surfaces – to clean, maintain and restore hard floor surfaces.
- Food production – to prevent infection and cross contamination and apply safe food cleaning practices.
- High risk environments – to carry out specialist cleaning and restoration in high-risk environments including a crime scene, biohazard disposal, builder's clean-up, smoke and fire-damaged interiors, flood-damaged environments, hoarded properties, industrial cleaning, or a trauma scene.

## Literacy and numeracy support

Difficulties with learning can be a barrier to success. The Tertiary Education Commission (TEC) requires that workplace training includes identifying learners who may need extra support on their learning journey. Learners may be required to complete a literacy and numeracy assessment as part of this programme.

## How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at [careerforce.org.nz/cwa](https://careerforce.org.nz/cwa)

Scan the QR code to find out more: See the fees, entry criteria and other information about this programme on our website.



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