



NZ Certificate in Cleaning (Level 2)

43 - 48 credits

Expected duration 7 - 8 months

Ideal for:

- Cleaners in commercial, residential, health and domestic situations

Work-based learning supported by **online** or **paper-based** learning resources and assessments

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te toi pūkenga



Te Pūkenga

Programme overview

This programme leads to the New Zealand Certificate in Cleaning (Level 2) qualification.

The programme is suitable both for people entering the cleaning industry and to recognise the skills and knowledge of those already employed in the cleaning sector.

The Health Care Facilities Cleaning optional strand builds on the core skills and knowledge to recognise the skills required for cleaning specifically in healthcare facilities under supervision.

The programme aims to encourage safe work practices, and develop skills related to cleaning effectively and efficiently.

How the learning is delivered and assessed

This programme is delivered in the workplace, with the support of the employer and Careerforce.

Online learning and assessment can be completed through Aka Toi, Careerforce's online learning platform which includes interactive learning activities, theory content and assessment.

Paper-based learning and assessment is also available. These can be customised to your organisation. Employers should contact the Workplace Advisor to find out more about these options.

Workplace and learner requirements

Workplace: The employer is responsible for coordinating the learner's on-job training activities and support in the workplace. Employers are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their learning journey.

Learner: Learners are encouraged to try to manage their work and training commitments as best they can and complete them within the timeframe agreed between themselves, their assessor and their employer. Learners are required to achieve at least 10 credits per calendar year.

Learning outcomes:

- Carrying out generic cleaning duties.
- Maintaining safety of themselves, others and the environment when performing cleaning services.
- Communicating within the boundaries of the role.
- Applying security procedures.

Additional learning outcome for trainees completing the Health Care Facilities Cleaning optional strand:

- Applying infection control and contamination prevention procedures, under supervision.

Literacy and numeracy support

Difficulties with learning can be a barrier to success. The Tertiary Education Commission (TEC) requires that workplace training includes identifying learners who may need extra support on their learning journey. Learners may be required to complete a literacy and numeracy assessment as part of this programme.

Learner support

Learners who enrol in a Careerforce programme receive a series of supports to help keep them proactive, engaged and successful in their learning.

Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at careerforce.org.nz/fees-funding

How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at careerforce.org.nz/cwa

Scan the QR code to find out more: See the fees, entry criteria and other information about this programme on our website.



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Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



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