



NZ Certificate in Cleaning (Level 3)

47 credits

Expected duration 8 months

Ideal for:

- Experienced cleaners working in commercial, residential, health and domestic situations.

Work-based learning supported by **online** and **paper-based** learning resources and assessments

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te toi pūkenga



Te Pūkenga

Programme overview

This programme leads to the New Zealand Certificate in Cleaning (Level 3) qualification.

This programme is for experienced cleaners who want to gain general skills and knowledge to be able to deliver, guide and promote safe and high-quality cleaning services.

This pathway is for generalist cleaning staff wanting to gain recognition for being able to work knowledgeably, safely and with limited supervision.

How the learning is delivered and assessed

This programme is delivered in the workplace, with the support of the employer and Careerforce.

Paper-based learning and assessment resources are available. These can be customised to your organisation. Employers should contact the Workplace Advisor to find out more about accessing our resources.

Workplace and learner requirements

Workplace: The employer is responsible for coordinating the learner's on-job training activities and support in the workplace. Employers are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their learning journey.

Learner: Learners are encouraged to try to manage their work and training commitments as best they can and complete them within the timeframe agreed between themselves, their assessor and their employer. Learners are required to achieve at least 10 credits per calendar year.

Learner support

Learners who enrol in a Careerforce programme receive a series of supports to help keep them proactive, engaged and successful in their learning.

Learning outcomes:

- Carrying out generic cleaning duties autonomously and efficiently.
- Applying an understanding of health and safety legislative requirements when responding to risks for themselves and others in the workplace, and for the general public.
- Customer service and working in a team.
- Infection and contamination prevention, and essential hygiene practices.

Literacy and numeracy support

Difficulties with learning can be a barrier to success. The Tertiary Education Commission (TEC) requires that workplace training includes identifying learners who may need extra support on their learning journey. Learners may be required to complete a literacy and numeracy assessment as part of this programme.

Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at careerforce.org.nz/fees-funding

How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at careerforce.org.nz/cwa

Scan the QR code to find out more:
See the fees, entry criteria and other information about this programme on our website.



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Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



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