



# NZ Certificate in Pest Operations (Level 3)

## Urban Pest Control

**40 credits**

**Expected duration 7 months**

### **Ideal for:**

- Individuals who are already working in the Urban Pest Management Industry, including those who have recently become employed
- Pest Control Technicians
- Exterminators

**Work-based learning**  
supported by **resources**  
and **assessments**  
available through the  
**training provider**

**[careerforce.org.nz](https://careerforce.org.nz)**



**Careerforce**  
*te toi pūkenga*



**Te Pūkenga**

## Programme overview

**This programme leads to the New Zealand Certificate in Pest Operations (Level 3) Urban Pest Control qualification.**

This programme provides the Urban Pest Management (UPM) industry with competent technicians who have the skills and knowledge required to safely carry out pest management in built environments with limited supervision.

## How the learning is delivered and assessed

This programme is delivered through the workplace by Cleaning Systems Limited (CSL Ltd) with support from Careerforce. Learning resources and assessments for this programme are only available through the training provider.

## Workplace and learner requirements

**Workplace:** The employer is responsible for coordinating the learner's on-job training activities and support in the workplace. Employers are encouraged to work alongside the training provider to support staff to remain motivated and successful in their learning journey.

**Learner:** Learners are encouraged to try to manage their work and training commitments as best they can and complete them within the timeframe agreed between themselves, their assessor and their employer. Learners are required to achieve at least 10 credits per calendar year.

## Learner support

Learners who enrol in a Careerforce programme receive a series of supports to help keep them proactive, engaged and successful in their learning.

## Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at [careerforce.org.nz/fees-funding](https://careerforce.org.nz/fees-funding)

## Learning outcomes:

- Maintaining health and safety in a range of conditions.
- Demonstrating knowledge of the legislative framework and regulatory controls governing the urban pest management industry.
- Communicating, reporting and recording information for workplace requirements.
- Identifying the purpose and impacts of pest-control activities.
- Identifying, controlling and monitoring pests commonly found in an urban environment.

## Literacy and numeracy support

Difficulties with learning can be a barrier to success. The Tertiary Education Commission (TEC) requires that workplace training includes identifying learners who may need extra support on their learning journey. Learners may be required to complete a literacy and numeracy assessment as part of this programme.

## How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- To register for the New Zealand Certificate in Pest Operation (Level 3) (Urban Pest Control), please contact [eden@cleaningsystems.co.nz](mailto:eden@cleaningsystems.co.nz)

**Scan the QR code to find out more:**  
See the fees, entry criteria and other information about this programme on our website.



**0800 277 486**  
**info@careerforce.org.nz**  
**careerforce.org.nz**



Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



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