



NZ Diploma in Health and Wellbeing (Level 5)

Applied Practice in the context of Employment Support

120 credits

Expected duration 20 months

Ideal for:

Staff whose role includes supporting disabled people/people with mental illness into employment:

- Employment Support providers
- ACC
- Work and Income
- Community Support providers

Work-based learning supported by online learning resources and assessments

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te toi pūkenga



Te Pūkenga

Programme overview

This programme leads to the New Zealand Diploma in Health and Wellbeing (Level 5) qualification.

This is an Applied Diploma which means you need to do 200 hours of practical work. This qualification has been endorsed by Working Matters, the All-of-Government Disability Employment Action Plan.

It is designed to qualify employment practitioners/community support workers who work closely and collaboratively to support disabled people, including those with mental health issues, to find employment.

The programme is centred on developing the competencies needed to enable disabled jobseekers to achieve their employment aspirations. The learning is transferred into work practices.

Learning outcomes:

- Understanding relevant developments in New Zealand and the importance of evidence-based practice.
- Being jobseeker focused, working independently and continuously improving.
- Working with jobseekers from diverse cultures and backgrounds.
- Working alongside tangata whenua.
- Technical skills, knowledge, attributes and statutory responsibilities required for the role.

How the learning is delivered and assessed

Online learning and assessment is completed through Aka Toi, Careerforce's online learning platform which includes interactive learning activities, theory content and assessment.

This programme has been developed in partnership with the New Zealand Disability Support Network and will be both taught and assessed by employment specialists.

Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at careerforce.org.nz/fees-funding

How to get started

Workplace enrolment is done in cohorts throughout the year and is led by New Zealand Disability Support Network (NZDSN), but first:

- Interested organisations with staff working in this area may get in touch with Fiona Wallace at fiona.wallace@careerforce.org.nz
- An expression of interest form must be completed which can be found on our web page. Scan the QR code for details.

Programme Structure:

It's About Aotearoa

This module supports employment practitioners to become aware of what the issues and barriers are for a disabled jobseeker in Aotearoa New Zealand in the 2020's and what initiatives are in place to attend to these.

Supporting cultural diversity

This module involves developing the skills and strategies to work with jobseekers and employers from diverse cultures and backgrounds and being confident to apply these in any situation. It is essential to your practice that jobseekers and whānau feel safe no matter what their background is. An ethics component ensures that employment practitioners manage their own professional safety, maintain professional boundaries and can manage ethical dilemmas.

Meeting needs: Joining up knowledge, skills and theory

This module explores theories, models or approaches that inform the employment practitioner's Employment Support practice. It will focus on the techniques and methods proven to work and skills and attributes required to get good outcomes throughout the employment journey.

Critical thinking to improve practice

Employment practitioners will benefit from developing skills in problem-solving and independent decision-making in complex situations. The assessment asks for three situations where you have reflected on and adapted your practice to meet different situations.

Working within Te Ao Māori

This module is about supporting tangata whenua to achieve their employment aspirations. It involves identifying concepts, theories and models informed by a Māori worldview and applying them when engaging with tangata whenua.

Support practices – Practicum

Trainees evidence the competencies for Employment Support practice. This includes submission of a portfolio, a workplace observation and final discussion with the assessor. You are required to complete at least 200 hours of applying what you have learnt in your workplace.

Scan the QR code to find out more:
See the fees, entry criteria and other information about this programme on our website.



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Careerforce is a business division of Te Pūkenga. We support workplace-based training, enabling employees to achieve nationally recognised qualifications, and deliver superior outcomes across the health and wellbeing sectors.



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