

NZ Certificate in Cleaning (Level 3) Supervision Strand



Work-based learning supported by **online** and **paper-based** learning resources and assessments

57 credits

Expected duration:
10 months

Ideal for:

- Cleaners working in commercial, residential, health and domestic situations and requiring the skills to supervise a team of cleaners

Programme overview

This programme leads to the New Zealand Certificate in Cleaning (Level 3) Supervision Strand qualification.

This qualification will provide the cleaning sector with a workforce that can deliver, guide and promote safe and high-quality cleaning services. This is designed for cleaners working in commercial, residential, health and domestic situations.

The supervision cleaning programme incorporates core compulsory units of the general programme and specific units to be able to supervise a team of cleaners.

How the learning is delivered and assessed

This programme is delivered in the workplace, with the support of the employer and Careerforce.

Online learning and assessment can be completed through Aka Toi, Careerforce's online learning platform which includes interactive learning activities, theory content and assessment. Paper-based learning and assessment resources are also available. These can be customised to your organisation. Employers should contact the Workplace Advisor to find out more about accessing our resources.

Workplace and learner requirements

Workplace: The employer is responsible for coordinating the learner's on-job training activities and support in the workplace. Employers are encouraged to work alongside Careerforce to support staff to remain motivated and successful in their learning journey.

Learner: Learners are encouraged to try to manage their work and training commitments as best they can and complete them within the timeframe agreed between themselves, their assessor and their employer. Learners are required to achieve at least 10 credits per calendar year.

Learning outcomes:

- Carrying out generic cleaning duties autonomously and efficiently.
- Applying an understanding of health and safety legislative requirements when responding to risks for themselves and others in the workplace, and for the general public.
- Providing direction to a team of cleaners.

Learner support

Learners who enrol in a Careerforce programme receive a series of supports to help keep them proactive, engaged and successful in their learning.

Grants and funding available

Several grants and funding options are available to help meet the costs of attaining Careerforce qualifications. You can view these options at

careerforce.org.nz/fees-funding

Literacy and numeracy support

Difficulties with learning can be a barrier to success. The Tertiary Education Commission (TEC) requires that workplace training includes identifying learners who may need extra support on their learning journey. Learners may be required to complete a literacy and numeracy assessment as part of this programme.

How to get started

Workplaces can enrol learners at any time, but first:

- The employer and learner must agree to the suitability of the programme to complete.
- Contact the Careerforce Workplace Advisor for your region at careerforce.org.nz/cwa

Scan the QR code to find out more:

See the fees, entry criteria and other information about this programme on our website.

