

CREDITS:  
50

AVERAGE  
DURATION:  
9 months

COST: \$230  
(incl GST)

## IDEAL FOR:

**Orderlies usually employed in a hospital, nursing home and/or other inpatient healthcare setting**



# New Zealand Certificate in Health and Wellbeing (Level 3)

## Orderly Services Strand

## Qualification and programme overview

This qualification is aimed at developing the skills and knowledge required to support a healthcare facility through the provision of orderly services.

Graduates will benefit by gaining recognition of transferable skills and knowledge that is valued across the health and wellbeing sector.

### The programme includes developing and/or recognising the following competencies in your staff:

- Recognising and responding to signs of vulnerability and abuse.
- Operating ethically and professionally in a health or wellbeing setting.
- Providing orderly services to support the effective functioning of a healthcare facility e.g. moving and storing equipment and transporting people safely.
- Communicating with others to support people's health and wellbeing.

### Learning and assessment resources

Paper-based learning and assessment resources are available. These can be customised to your organisation. Get in touch with your Workplace Advisor to find out more about accessing our resources.

### Supporting you

*Careerforce is the Industry Training Organisation (ITO) for the growing health and wellbeing, social and community, cleaning and urban pest management sectors. We support employers to implement workplace-based training, enabling employees to achieve nationally recognised qualifications and deliver positive outcomes.*

*Every year we help thousands of trainees to get recognised qualifications and progress their knowledge and skills to improve their practice. With the right training programme, staff are able to contribute to their organisations and provide quality support to many people.*

*We are there every step of the way: from workforce development planning, to helping you establish a training culture, including training your workplace assessors, to providing rich and relevant resources and connections with the wider sector.*

### **Get in touch with your regional Workplace Advisor:**

Across New Zealand, we have Careerforce Workplace Advisors ready to help. Tap into their expertise to find a suitable qualification for your staff at different levels, and ask about the grants and funding available. We'll work together to develop your workforce.

**Phone:** 0800 277 486

**Email:** [info@careerforce.org.nz](mailto:info@careerforce.org.nz)

**Web:** [careerforce.org.nz](http://careerforce.org.nz)

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