

**CREDITS:**  
**70**

**AVERAGE  
DURATION:**  
**12 months**

**COST:** **\$230**  
(incl GST)

**IDEAL FOR:**  
**Support Workers**



## New Zealand Certificate in Health and Wellbeing (Level 3) Support Work Strand

### Qualification and programme overview

This programme aims to develop the skills and knowledge required to support and empower people in home and community settings.

#### The programme includes developing and/or recognising the following competencies in your staff:

- Recognising and responding to signs of vulnerability and abuse in a health or wellbeing setting.
- Demonstrating ethical and professional behaviour in a health or wellbeing setting.
- Providing person-centred support to maximise independence.
- Recognising and responding to changes in people.

#### Learning and assessment resources

Online learning and assessments can be done through Aka Toi, the Careerforce online learning platform. Access to interactive learning activities, theory content and assessment is now available for this qualification.

Paper-based learning and assessment resources are also available. These can be customised to your organisation. Get in touch with your Workplace Advisor to find out more about this option.

#### Supporting you

*Careerforce is the Industry Training Organisation (ITO) for the growing health and wellbeing, social and community, cleaning and urban pest management sectors. We support employers to implement workplace-based training, enabling employees to achieve nationally recognised qualifications and deliver positive outcomes.*

*Every year we help thousands of trainees to get recognised qualifications and progress their knowledge and skills to improve their practice. With the right training programme, staff are able to contribute to their organisations and provide quality support to many people.*

*We are there every step of the way: from workforce development planning, to helping you establish a training culture, including training your workplace assessors, to providing rich and relevant resources and connections with the wider sector.*

**Get in touch with your regional Workplace Advisor:**

Across New Zealand, we have Careerforce Workplace Advisors ready to help. Tap into their expertise to find a suitable qualification for your staff at different levels, and ask about the grants and funding available. We'll work together to develop your workforce.

**Phone:** 0800 277 486

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**Web:** [careerforce.org.nz](http://careerforce.org.nz)

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