

CREDITS:
120

AVERAGE
DURATION:
18 months

COST: \$2000
(incl GST)



New Zealand Certificate in Health and Wellbeing (Level 4)

Social and Community Services | Social Services Strand

IDEAL FOR:

- **Family Violence Support Workers**
- **Social Justice Advocates**
- **Refugee Support Workers**
- **Parole or Probation Workers**
- **Suicide Prevention or Postvention Workers**
- **Welfare Workers**
- **Refuge Workers**

Qualification and programme overview

This qualification is delivered as an apprenticeship that is a well-supported and resourced with a team of Apprenticeship Advisors providing pastoral care and support.

The Apprenticeship in Social and Community Services gives your staff the skills they need to work alongside people, family and whānau and apply a person-centred approach to their support.

The Social Services strand enables apprentices to develop and demonstrate the skills that they need to work alongside people, family and whānau to support autonomy by using tools and strategies to reduce vulnerability and build resilience.

The programme includes developing and/or recognising the following competencies in your staff:

- Engaging and communicating with people, family and/or whānau who are accessing social and community services in a manner which respects their socio-cultural identity,
- Developing relationships and supporting a goal of improving outcomes for people accessing services.
- Understanding New Zealand's health and wellbeing challenges and the impact on their role.
- Displaying self-awareness, reflective practice and personal leadership in the workplace;
- Actively contributing to a culture of professionalism, safety and quality in your workplace.
- Gaining an in-depth knowledge of a condition, impairment, situation or issue and applying the new knowledge to support clients.

Learning and assessment resources

Online learning and assessments can be done through Aka Toi, the Careerforce online learning platform. Access to interactive learning activities, theory content and assessment is now available for this qualification.

Supporting you

Careerforce is the Industry Training Organisation (ITO) for the growing health and wellbeing, social and community, cleaning and urban pest management sectors. We support employers to implement workplace-based training, enabling employees to achieve nationally recognised qualifications and deliver positive outcomes.

Every year we help thousands of trainees to get recognised qualifications and progress their knowledge and skills to improve their practice. With the right training programme, staff are able to contribute to their organisations and provide quality support to many people.

We are there every step of the way: from workforce development planning, to helping you establish a training culture, including training your workplace assessors, to providing rich and relevant resources and connections with the wider sector.

Get in touch with your regional Workplace Advisor:

Across New Zealand, we have Careerforce Workplace Advisors ready to help. Tap into their expertise to find a suitable qualification for your staff at different levels, and ask about the grants and funding available. We'll work together to develop your workforce.

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